

**By e-mail**

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19 July 2010

Dear David

**Completion of inspection action plan**

Thank you for your letter of 8 July and attachments, which I've now reviewed.

These documents do evidence that Magna HA has addressed the two remaining recommendations that needed to be completed, i.e. developing a sustainability policy, and setting value for money targets for teams and managers.

I am therefore pleased to confirm completion of your inspection action plan.

Thank you for advising me about the Community Connections Group, and I look forward to reading more about them in your annual report to tenants.

Yours sincerely



Sara Hurst  
Tenant Standards Advisor